

ELLIS:LAWHORNE

John J. Pringle, Jr.
Direct dial: 803/343-1270
jpringle@ellislawhorne.com



October 6, 2004

VIA HAND-DELIVERY

South Carolina Public Service Commission
ATTN: Docketing Department
PO Drawer 11649
Columbia SC 29211

RE: Application of Nationwide Professional Teleservices, LLC for a
Certificate of Public Convenience and Necessity to Provide Resold
Intrastate Interexchange Telecommunications Services Within the State of
South Carolina
Our File No. 932-10267

To Whom It May Concern:

Enclosed is the original and ten (10) copies of the **Application** filed on behalf of
Nationwide Professional Teleservices, LLC in the above-referenced matter.

Please acknowledge your receipt of this document by file-stamping the copy of
this letter enclosed, and returning it via the person delivering same.

If you have any questions or need additional information, please do not hesitate to
contact me.

Very truly yours, \

John J. Pringle, Jr.

JJP/cr

cc: Ms. Sheri Lutich [via first-class mail service]
Ms. Monique Byrnes [via first-class mail service]
Office of Regulatory Staff [via first-class mail service]

Enclosures

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**BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA**

In the Matter of the Application of)
Nationwide Professional Teleservices, LLC)
for a Certificate of Public Convenience)
and Necessity to Provide Resold)
Telecommunications Services)
Within the State of South Carolina)

Docket No.

2004-283-C

Nationwide Professional Teleservices, LLC ("Nationwide Pro Tel" or "Applicant") hereby submits its application for a Certificate of Public Convenience and Necessity to resell intrastate interexchange telecommunications services. This filing is made pursuant to South Carolina Statute 58-9-520 and the rules and regulations of the South Carolina Public Service Commission (the "Commission"). In support of its application, Nationwide Professional Teleservices, LLC states as follows:

1. The legal name and principal address of the Applicant are:

Nationwide Professional Teleservices, LLC
14001 63rd Way
Clearwater, Florida 33760
Phone: (800) 796-2502
Fax: (727) 536-8368
Toll-Free: (877) 819-3025

2. Correspondence or communications regarding this application should be addressed to:

Monique Byrnes, Consultant to Nationwide Professional Teleservices, LLC
Technologies Management, Inc.
210 N. Park Avenue
Winter Park, FL 32789
Phone: (407) 740-8575
Fax: (407) 740-0613

And

John J. Pringle, Jr., Esquire
Ellis, Lawhorne & Sims, P.A.
1501 Main Street, 5th Floor
Post Office Box 2285
Columbia, SC 29202
Phone (803) 779-0066
Fax (803) 799-8479



3. **The contact person regarding ongoing operations of the company is:**

Sheri Lutich, President
Nationwide Professional Teleservices, LLC
14001 63rd Way
Clearwater, Florida 33760
Phone: (800) 796-2502
Fax: (727) 536-8368
Toll-Free: (877) 819-3025
E-Mail: slutich@professionalteleservices.com

4. Nationwide Professional Teleservices, LLC was incorporated on August 5, 2004 under the laws of the State of Florida. A copy of the Company's Articles of Incorporation are provided in **Exhibit I**.
5. Nationwide Professional Teleservices, LLC obtained a Certificate of Authority to transact business as a foreign corporation in the State of South Carolina on August 25, 2004. A copy of this certificate is provided in **Exhibit II**.
6. Nationwide Pro Tel will provide unlimited number of intrastate and interstate toll calls for a flat rate per month. Calls are placed via a toll free access number. Service will be provided twenty-four (24) hours per day, seven (7) days a week.

Customers will not receive monthly bills. Customers provide the Company with banking information and the flat monthly charge is deducted monthly from the customer's bank account. The service provided by the carrier is access code dialing only (not presubscribed service). Customers will receive information from the company on how to use the service. This package will contain the company's toll free number. Questions regarding Customer Service may be addressed as follows:

Brian Hild, Customer Service Manager
Nationwide Professional Teleservices, LLC
14001 63rd Way
Clearwater, Florida 33760
Toll Free: (877) 819-3025

7. Nationwide Pro Tel will utilize Qwest as its underlying carrier. Calls are routed over switched access facilities to the nearest underlying carrier's point-of-presence. The underlying carrier transports the calls to its switch and terminates calls over its own terminating network.
8. Customers are charged a flat rate monthly for unlimited toll calls placed through the Company's network. Charges do not vary by service offering, mileage band, class-of-call, time-of-day, day-of-week and/or call duration.
9. Nationwide Pro Tel's contracts for services from its underlying carrier at discounted rates based on a long-term volume commitment.
10. Nationwide Pro Tel's underlying transmission carrier is selected based on the best mix of quality, service and price.
11. Applicant has a team of managers and support personnel who are well qualified to operate a telecommunications business. Additionally, Nationwide Pro Tel relies on its underlying carrier's technical expertise for the operation, maintenance and supervision of the network. Resumes of key personnel are included in **Exhibit III**.
12. Nationwide Pro Tel is a start-up Company which has not begun operations at this time. Nationwide Pro Tel has sufficient resources to operate in South Carolina. No additional capital expenses are anticipated as a result of entering the South Carolina market. In support of the Company's financial ability to provide the proposed services, the Applicant offers its current Balance Sheet as **Exhibit IV**.
13. Attached as **Exhibit V** is a copy of Nationwide Pro Tel's proposed telecommunications tariff, setting

forth its rates, charges and regulations.

14. Nationwide Pro Tel requests authority to handle interLATA, intrastate calls and incidental intraLATA calls.

15. Waivers and Regulatory Compliance

Nationwide Pro Tel requests that the Commission grant it a waiver of those regulatory requirements inapplicable to competitive providers. Such rules are not appropriate for competitive providers and constitute an economic barrier to entry into the interexchange market. In addition, the Applicant requests that the Commission grant waivers as set out below:

- A. Nationwide Pro Tel requests that it be exempt from record keeping policies that require a carrier to maintain its financial records in conformance with the Uniform System of Accounts (“USOA”). The USOA was developed by the FCC as a means of regulating telecommunications companies subject to rate base regulation. As a competitive carrier, Nationwide Pro Tel maintains its book of accounts in accordance with Generally Accepted Accounting Principles (“GAAP”). GAAP is used extensively by interexchange carriers. Moreover, Nationwide Pro Tel asserts that because it utilizes GAAP, the Commission will have a reliable means by which to evaluate Nationwide Pro Tel's operations and assess its financial fitness. Therefore, Nationwide Pro Tel hereby requests an exemption from the USOA requirements.

15. Waivers and Regulatory Compliance, (Cont'd.)

- B. In addition, Nationwide Pro Tel requests a waiver of S.C. Code Ann. Regs. 103-610, in order that it to be allowed to maintain its books and records at its headquarters location in Clearwater, Florida. In the event that the Commission finds it necessary to review Nationwide Pro Tel's books, this information will be provided upon request to the Commission or Nationwide Pro Tel will bear the expense of travel for the Commission staff to examine the books and records located outside of South Carolina.
- C. Finally, as set out herein, Nationwide Pro Tel will not produce monthly bills for its customers, but rather use the customer's banking information to deduct the flat monthly charge from the customer's bank account. Accordingly, Applicant requests a waiver of S.C. Code Ann. Regs. 103-622, which requires that each telephone utility render bills to its customers.

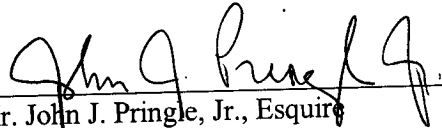
16. Public Interest Considerations

Approval of Nationwide Pro Tel's application will serve the public interest by making discounted service available to customers whose traffic volume would not otherwise justify equivalent discounts. Approval of this application will also benefit consumers in South Carolina by creating greater competition in the interexchange marketplace, and by providing users with additional choices for billing and terminating their long distance calls.

WHEREFORE, Nationwide Professional Teleservices, LLC, requests that the South Carolina Public Service Commission issues a Certificate of Public Convenience and Necessity authorizing it to provide resold intrastate telecommunications interexchange services to the public as proposed and grant such other relief as is just and proper.

Dated this 6th day of October, 2004.

Respectfully submitted,



Mr. John J. Pringle, Jr., Esquire
Bar No. 11208
Ellis, Lawhorne & Sims, P.A.
1501 Main Street, 5th Floor
PO Box 29202
Columbia, SC 29211-1547
Phone: (803) 779-0066
Fax: (803) 799-8479

APPLICATION OF NATIONWIDE PROFESSIONAL TELESERVICES, LLC

List of Exhibits

Exhibit I	Articles of Organization
Exhibit II	Authority to Operate as a Foreign Limited Liability Company
Exhibit III	Resumes and Technical Expertise of Key Personnel
Exhibit IV	Financial Statements
Exhibit V	Proposed Tariff
Exhibit VI	Authorized Utility Representative Form

EXHIBIT I

Nationwide Professional Teleservices, LLC

Articles of Organization



FLORIDA DEPARTMENT OF STATE
Glenda E. Hood
Secretary of State

August 5, 2004

CORPDIRECT AGENTS

TALLAHASSEE, FL

The Articles of Organization for **NATIONWIDE PROFESSIONAL TELESERVICES, LLC** were filed on August 5, 2004, and assigned document number L04000058089. Please refer to this number whenever corresponding with this office.

In accordance with section 608.406(2), F.S., the name of this limited liability company is filed with the Department of State for public notice only and is granted without regard to any other name recorded with the Division of Corporations.

The certification you requested is enclosed.

A limited liability annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number may be required before this report can be filed. Please apply NOW with the Internal Revenue Service by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the limited liability to notify this office.

Should you have any questions regarding this matter, please contact this office at the address given below.

Buck Kohr
Document Specialist
Registration/Foreign Qualification
Division of Corporations

Letter Number: 804A00048889

ARTICLES OF ORGANIZATION
OF
NATIONWIDE PROFESSIONAL TELESERVICES, LLC
a Florida Limited Liability Company

FILED
04 AUG -5 PM 2:25
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

ARTICLE I
NAME

The name of this Limited Liability Company is
NATIONWIDE PROFESSIONAL TELESERVICES, LLC, (the "Company").

ARTICLE II
PURPOSE

A. Purposes. The Company is organized for any legal and lawful purpose for which a limited liability company may be organized pursuant to Chapter 608, Fla. Stat., as the same may be amended from time to time.

B. Powers. The Company shall have and may exercise all powers and rights which a limited liability company may exercise pursuant to Chapter 608, Fla. Stat., as the same may be amended from time to time.

ARTICLE III
ADDRESS

The mailing and street address of the Company's principal place of business is 14001 - 63rd Way, Clearwater, Florida 33760.

ARTICLE IV
DURATION

The period of duration of the Company shall be perpetual. The remaining members are given the right to continue the business of the limited liability company on the death, retirement, resignation, expulsion, bankruptcy, or dissolution of a member or the occurrence of any other event which terminates the continued membership of a member, upon a meeting and unanimous vote within sixty days of said event(s) to continue said business.

ARTICLE V MANAGEMENT

The management of the Company shall be reserved to the members. The members shall have the power and authority to act on behalf of the Company as provided in Chapter 608, Fla. Stat., as the same may be amended from time to time, and as further provided in the Regulations of the Company.

ARTICLE VI MEMBERS

The names and addresses of the initial members are as follows:

Sheri Lutich
14001 - 63rd Way, Clearwater, Florida 33760

Scott Roix
14001 - 63rd Way, Clearwater, Florida 33760

ARTICLE VII MEMBER VOTING

A. Member Voting. All members of the Company shall be entitled to vote on matters relating to the Company. Each Member's vote shall be weighted in accordance with the Regulations of the Company.

B. Additional Contributions. The Members shall make additional capital contributions from time to time, as required by the Regulations adopted by the Company.

ARTICLE VIII ADOPTION OF OPERATING AGREEMENT

The members shall adopt an Operating Agreement for the Company, which Agreement Regulations may contain any provision for the regulation and management of the affairs of the Company not inconsistent with these Articles of Organization or Chapter 608, Fla. Stat.

ARTICLE IX AMENDMENT OF ARTICLES OF ORGANIZATION

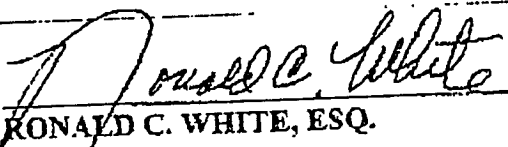
These Articles may be amended at any time by a resolution adopted by the members, in conformity with the Regulations permitting said amendment, at any annual or special meeting.

**ARTICLE X
INITIAL ADDRESS OF REGISTERED OFFICE
AND DESIGNATION OF REGISTERED AGENT**

The street address of the initial registered office of this limited liability company in the State of Florida is 103 N. Meridian Street, Tallahassee, FL 32301. The Members may from time to time, without amending these Articles, move the registered office to any other address within the State of Florida.

The initial Registered Agent is designated as Corp Direct Agent, Inc. The Registered Agent of the limited liability company may be changed at any time by a vote of the Members without an amendment of these Articles.

THESE ARTICLES OF ORGANIZATION have been executed by the undersigned member or authorized representative of the member this 4 day of August, 2004.



RONALD C. WHITE, ESQ.

ACCEPTANCE OF REGISTERED AGENT
OF NATIONWIDE PROFESSIONAL TELESERVICES, LLC


Pursuant to Florida Statute 48.091 and Article X of the Articles of Organization of NATIONWIDE PROFESSIONAL TELESERVICES, LLC, Corp Direct Agent, Inc. the undersigned designated Registered Agent does hereby accept the duties as Registered Agent and designates his location for service of process as:

103 N. Meridian Street
Tallahassee, FL 32301

The undersigned shall serve as Registered Agent until otherwise removed or he shall resign pursuant to the laws of the State of Florida.

Signed this 5th day of August, 2004.

By:


Kevin R. Roberts

Agent for Corp Direct Agents, Inc.

EXHIBIT II

Nationwide Professional Teleservices, LLC

**Authority to Operate
As a Foreign Limited Liability Company**

The State of South Carolina



Office of Secretary of State Mark Hammond **Certificate of Authorization**

I, Mark Hammond, Secretary of State of South Carolina Hereby certify that:

NATIONWIDE PROFESSIONAL TELESERVICES, LLC, A Limited Liability Company duly organized under the laws of the State of FLORIDA, and issued a certificate of authority to transact business in South Carolina on August 25th, 2004, with a duration that is at will, has as of this date filed all reports due this office, including its most recent annual report as required by section 33-44-211, paid all fees, taxes and penalties owed to the Secretary of State, that the Secretary of State has not mailed notice to the company that it is subject to being dissolved by administrative action pursuant to section 33-44-809 of the South Carolina Code, and that the company has not filed a certificate of cancellation as of the date hereof.

Given under my Hand and the Great Seal of
the State of South Carolina this 25th day of
August, 2004.

A handwritten signature of Mark Hammond in black ink, written over a horizontal line.

Mark Hammond, Secretary of State

VERIFIED TO BE A TRUE AND CORRECT COPY
AS TAKEN FROM AND COMPARED WITH THE
ORIGINAL ON FILE IN THIS OFFICE

STATE OF SOUTH CAROLINA
SECRETARY OF STATE

FILED

AUG 25 2004

AUG 25 2004

APPLICATION FOR A CERTIFICATE OF AUTHORITY
BY A FOREIGN LIMITED LIABILITY COMPANY
TO TRANSACT BUSINESS IN SOUTH CAROLINA

Mark Hammond
SECRETARY OF STATE 4

Mark Hammond
SECRETARY OF STATE OF SOUTH CAROLINA

TYPE OR PRINT CLEARLY WITH BLACK INK

The following Foreign Limited Liability Company applies for a Certificate of Authority to Transact Business in South Carolina in accordance with Section 33-44-1002 of the 1976 South Carolina Code of Laws, as amended.

1. The name of the foreign limited liability which complies with Section 33-44-1005 of the 1976 South Carolina Code as amended is Nationwide Professional Teleservices, LLC
2. The name of the State or Country under whose law the company is organized is
Florida
3. The street address of the Limited Liability Company's principal office is
14001 63rd Way North

	Street Address	
<u>Clearwater</u>	<u>FL</u>	<u>33760</u>
City	State	Zip Code
4. The address of the Limited Liability Company's current designated office in South Carolina is
2 Office Park Court, Suite 103

	Street Address	
<u>Columbia</u>	<u>SC</u>	<u>29223</u>
City	State	Zip Code
5. The street address of the Limited Liability Company's initial agent for service of process in South Carolina is
2 Office Park Court, Suite 103

	Street Address	
<u>Columbia</u>	<u>SC</u>	<u>29223</u>
City	State	Zip Code

and the name of the Limited Liability Company's agent for service of process at the address is
National Data Access Corp.

Name	Signature
------	-----------
6. ☐ Check this box if the duration of the company is for a specified term, and if so, the period specified _____

Nationwide Professional Teleservices, LLC
Name of Limited Liability Company

7. ☐ Check this box if the company is manager-managed. If so, list the names and business addresses of each manager

a. _____ Name
 _____ Business Address
 _____ City _____ State _____ Zip Code

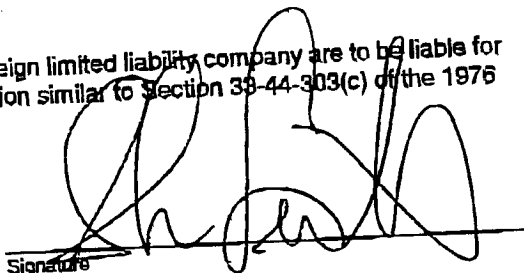
b. _____ Name
 _____ Business Address
 _____ City _____ State _____ Zip Code

8. ☒ Check this box if one or more members of the foreign limited liability company are to be liable for the company's debt and obligation under a provision similar to Section 38-44-303(c) of the 1976 South Carolina Code of Laws, as amended.

Date

08/25/04

Signature



Sheri Lutich, Member

Name

Capacity

FILING INSTRUCTIONS

1. This application must be accompanied by an original certificate of existence not more than 30 days old (or a record of similar import) authenticated by the Secretary of State or other official having custody of the Limited Liability Company records in the state or country under which it is organized.
2. File two copies of these articles, the original and either a duplicate original or a conformed copy.
3. If management of a limited liability company is vested in managers, a manager shall execute this form. If management of a limited liability company is reserved to the members, a member shall execute this form. Specify whether a member or manager is executing this form.
4. This form must be accompanied by the filing fee of \$110.00 payable to the Secretary of State.

Return to: Secretary of State
 P.O. Box 11350
 Columbia, SC 29211

EXHIBIT III

Nationwide Professional Teleservices, LLC

Management Profiles

NATIONWIDE PROFESSIONAL TELESERVICES, LLC

RESUMES OF MANAGEMENT PERSONNEL

Sheri Lutich President

Ms. Lutich is President of Nationwide Professional Teleservices, LLC and in this capacity is responsible for overseeing the company's operation and strategic direction. Ms. Lutich has been involved in the telecommunications business since 2001. Ms. Lutich previously served as Director of Marketing for Protel Communications where she handled all sales, as well as managed and maintained existing accounts. In 2001, Ms. Lutich was Director of Sales for Group One Networks where her responsibilities included List Acquisitions and the management and sale of Data Files. In these roles, Ms. Lutich has played a key role in developing and directing marketing strategies in the communications industry.

From 1998 through the end of 2000, Ms. Lutich was Human Resources Director for National Business Communications, Inc. affording her a strong background in recruitment of employees and the designing of employee benefit packages.

Scott G. Roix Vice President and Director of Sales

Mr. Roix served as CEO of Vici Marketing. As CEO, Mr. Roix assembled a team that specialized in several different aspects of marketing and distribution including direct response television, database mining, telemarketing and direct mail. Prior to his tenure at Vici Marketing, Mr. Roix served as CEO of The Affinity Group, a company that specialized in the creation and development of continuity programs sold through several direct response mediums that resulted in sales of 35 million in the year 2000. From 1995 to 1997, Mr. Roix was CEO/President of FTN Promotions, Inc., an inbound Call Marketing Center and subsequently served as Vice President and Director of Operations for the parent FTN from 1997 until 1999. Mr. Roix's management and marketing efforts provide him with the necessary skills to grow a successful business.

Mr. Roix received a Bachelor of Science degree in Economics/Political Science from Florida State University at Tallahassee, FL.

Steven G. Marlow Operations Manager

Mr. Marlow is responsible for order processing, customer billing and general operations for Nationwide Professional Teleservices, LLC. Prior to joining the company Mr. Marlow served as Director of Operations for Paybyweb, Inc. As Director, his scope of duties included regulatory compliance, process and procedure implementation and oversight, customer acquisition and retention, and financial and customer risk analysis. Prior to 1998, Mr. Marlow served as Director of Investor Relations and Corporate Communications for Chancellor Corporation, where he developed a strong background in regulatory and compliance communications. At Chancellor Corporation Mr. Marlow served on the Business Development Subcommittee where he performed financial and synergy analysis to assist in the development of acquisition/merger strategy. Mr. Marlow previously served as Director of Technical Analysis for MTA Capital Management for 6 years, where he served in the management of over \$60 million in client assets. His strong financial and analytical background provides him with the necessary skills to manage a successful business.

Mr. Marlow attended the University of Florida at Gainesville, FL.

NATIONWIDE PROFESSIONAL TELESERVICES, LLC

RESUMES OF MANAGEMENT PERSONNEL

Mr. Erik L. Olson Director - MIS

Mr. Olson is responsible for the software development, underlying carrier agreements and other technical aspects of ensuring reliable service to customers. Prior to joining Nationwide Professional Teleservices, LLC, Mr. Olson has worked in the Telecommunications industry as a partner/CIO for Professional Teleservices, Inc. for two years. From 1994-2002, Mr. Olson served as R&D Director at Key Financial Systems and IT Director at First American Management and AmeriNet, Inc. Mr. Olson has vast experience as a software developer, communications engineer, development manager and writer. Mr. Olson has worked as a Computer Programming Consultant since 1994. From 1989 to 1994 Mr. Olson worked as a programmer for PowerBASIC, Inc. and is the designer of several computer languages. His background interests include work in computer language and compiler development, IP and Voice Communications development, Carrier grade communications platforms and artificial intelligence theory. Since 2000, Mr. Olson has worked on major projects in the telecommunications field. Mr. Olson has a strong background in computer programming and telecommunications and is well respected in the industry.

Anthony W. Linkous MIS Manager - Software Development

Mr. Linkous is responsible for the development of billing and customer service software. Mr. Linkous served as the Senior Database Administrator at DaDATA, Inc. for 5 years where he was responsible for the administration and maintenance of databases required for the day to day operations of the Credit Card systems. In addition, since 1992 Mr. Linkous has served as Senior Database Administrator for The Sutherland Group, Ltd., Quarterdeck Select and Okra Marketing Corporation where he developed and utilized his extensive skills and experience in the management of database resources. Mr. Linkous' programming and database management skills provide a strong asset to the Company.

Mr. Linkous earned an Associate Degree in Computer Science from Wayne County Community College at Detroit, MI.

Brian K. Hild Customer Service Manager

Mr. Hild served in marketing, management and customer service for ADT and Safeguard America for over 7 years. His responsibilities included the recruitment and training of staff. Mr. Hild also served as Sales Manager at Digital Detection Systems from 1995 through 1996 where he also managed and trained the sales staff. His background in customer service provides a strong asset to the Company.

Mr. Hild is a graduate of Bixbel School of Gems at Altoona, PA.

EXHIBIT IV

Nationwide Professional Teleservices, LLC

Financial Information

Balance Sheet

Nationwide Professional Tele LLC
Balance Sheet
September 30, 2004

ASSETS

Current Assets		
Cash in Bank-Amsouth	\$ <u>25,100.00</u>	
Total Current Assets		25,100.00
Property and Equipment		
Computer Equipment	<u>53,369.15</u>	
Total Property and Equipment		53,369.15
Other Assets	<u> </u>	
Total Other Assets		<u>0.00</u>
Total Assets	\$	<u><u>78,469.15</u></u>

LIABILITIES AND CAPITAL

Current Liabilities		
Loan Payable Prof Teleservices	\$ <u>78,469.15</u>	
Total Current Liabilities		78,469.15
Long-Term Liabilities	<u> </u>	
Total Long-Term Liabilities		<u>0.00</u>
Total Liabilities		78,469.15
Capital		
Net Income	<u>0.00</u>	
Total Capital		<u>0.00</u>
Total Liabilities & Capital	\$	<u><u>78,469.15</u></u>

EXHIBIT V

Nationwide Professional Teleservices, LLC

Proposed Tariff

Nationwide Professional Teleservices, LLC
14001 63rd Way
Clearwater, Florida 33760
Issued by: Sheri Lutich, President

South Carolina Tariff No. 1
Original Page 1

Issued: _____ Effective: _____

TITLE SHEET

South Carolina

TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunication services provided by Nationwide Professional Teleservices, LLC with offices at 14001 63rd Way, Clearwater, Florida 33760.

This tariff applies for services furnished within the State of South Carolina. This tariff is on file with the South Carolina Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Nationwide Professional Teleservices, LLC
14001 63rd Way
Clearwater, Florida 33760
Issued by: Sheri Lutich, President

South Carolina Tariff No. 1
Original Page 2

Issued: _____ Effective: _____

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	Original	*	21	Original	*
2	Original	*	22	Original	*
3	Original	*	23	Original	*
4	Original	*	24	Original	*
5	Original	*	25	Original	*
6	Original	*			
7	Original	*			
8	Original	*			
9	Original	*			
10	Original	*			
11	Original	*			
12	Original	*			
13	Original	*			
14	Original	*			
15	Original	*			
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			

* - indicates those pages included with this filing.

Issued: _____

Effective: _____

TABLE OF CONTENTS

Check Sheet	2
Table of Contents	3
Symbols	4
Tariff Format	5
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	8
Section 3 - Description of Services and Rates	21
Section 4 - Current Rates	23
Section 5 - Promotions	24
Section 6 - Contract Services	25

Issued: _____ Effective: _____

SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C)** - Change in Rule or Regulation.
- (D)** - Delete or discontinue.
- (I)** - Change Resulting in an increase to a customer's bill.
- (M)** - Moved from another tariff location.
- (N)** - New.
- (R)** - Change resulting in a reduction to a customer's bill.
- (T)** - Change in text or regulation.

Issued: _____

Effective: _____

TARIFF FORMAT

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the South Carolina PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the South Carolina PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages).

Nationwide Professional Teleservices, LLC
14001 63rd Way
Clearwater, Florida 33760
Issued by: Sheri Lutich, President

South Carolina Tariff No. 1
Original Page 6

Issued: _____

Effective: _____

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's telephone to a Nationwide Pro Tel's designated switching center or point-of-presence.

Account Code - A numerical code, assigned to the Customer, to enable the Company to identify use of a service offering by the Customer and to bill the use of that service offering by the Customer. Multiple Account Codes may be assigned to the Customer to identify individual users or groups of users.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code

Commission - Refers to the South Carolina Public Service Commission.

Company or Carrier - Refers to Nationwide Professional Teleservices, LLC., unless otherwise clearly indicated by the context.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff.

Nationwide Professional Teleservices, LLC
14001 63rd Way
Clearwater, Florida 33760
Issued by: Sheri Lutich, President

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

End User - Any person, firm, partnership, corporation or other entity that uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

Equal Access - Where the local exchange Company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, Customers can pre-subscribe their telephone line(s) to their preferred interexchange carrier.

LATA - Local Area of Transport and Access.

Nationwide Pro Tel - Refers to Nationwide Professional Teleservices, LLC, unless otherwise clearly indicated by the context.

Subscriber - Any person, firm, partnership, corporation, governmental agency or other entity that orders service from the Company on behalf of itself or on behalf of others. A Subscriber may, in the ordinary course of its operations, make telephones available to transient users of its premises for placing of intrastate calls. The Subscriber has a pre-existing business arrangement with the Company and may also be a Customer.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Nationwide Professional Teleservices, LLC

Nationwide Pro Tel's services and facilities are furnished for communications originating at specified points within the State of South Carolina under terms of this Tariff.

Nationwide Pro Tel installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. Nationwide Pro Tel may act as the Customer's agent for ordering access connection facilities provided by other entities, when authorized by the Customer, to allow connection of a Customer's location to the Nationwide Pro Tel network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Use

- 2.2.1** Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.
- 2.2.2** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.3** A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitations

- 2.3.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.3.2** Nationwide Pro Tel reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** All facilities provided under this tariff are directly or indirectly controlled by Nationwide Pro Tel and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.3.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Liabilities of the Company

- 2.4.1** The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes omissions, interruptions, delays, errors, or other defects in transmission, or failures or defects in facilities furnished by the company in the course of furnishing service or arising out of any failure to furnish service shall in no event exceed an amount of money equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However any such mistakes, omissions, interruptions, delays, errors or defects in transmission or service that are caused by or contributed to by the negligence or willful act of Customer, or which arise from the use of Customer-Provided Facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.
- 2.4.2** Nationwide Pro Tel shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to Acts of God, fires, flood or other catastrophes; atmospheric conditions or other phenomena of nature, such as radiation; any law, order, regulation, directive, action of request of the U.S. Government, or any other government, including state and local governments having jurisdiction over Nationwide Pro Tel or the services provided hereunder; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company or the acts of any party not directly under the control of the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Liabilities of the Company, (Cont'd.)

- 2.4.3** When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.4.4** Nationwide Pro Tel shall be indemnified and held harmless by the Customer and Subscriber from and against all loss, liability, damage, and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmittal by any person using the Company's services and any other claim resulting from any act or omission of the Customer or Subscriber relating to the use of the Company's facilities.
- 2.4.5** The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities or equipment used with the service furnished hereunder; nor shall the company be liable for any damages or losses due in whole or in part to the failure of Customer-provided service, equipment or facilities.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Billing and Payment for Service

2.5.1 Responsibility for Charges

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- A.** any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- B.** any and all use of the service arrangement provided by the Company, including calls which the Customer did not individually authorize;
- C.** any calls placed by or through the Customer's equipment via any remote access feature(s);
- D.** any and all calls placed to an toll-free (e.g., 800, 888) service number provided to the Customer by the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Billing and Payment for Service, (Cont'd.)

2.5.2 Payment for Service

- A.** All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist that reasonably indicate that such changes are appropriate.
- B.** Disputes with respect to charges must be presented to the Company in writing within one hundred (120) days from the date the bill in question is issued or such bill will be deemed correct and binding on the Customer.
- C.** Unless otherwise specified below, services provided by the Company are billed in arrears directly to the Customer on a monthly basis.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Billing and Payment for Service, (Cont'd.)

2.5.3 Deposits

The Company does not collect Customer Deposits.

2.5.4 Advance Payments

The Company does not collect Advance Payments.

2.5.5 Late Payment Charge

Payment is within thirty (30) days subsequent to the invoice date and are considered past after the thirty (30) day period. Late payment charges may be applied as allowed pursuant to South Carolina Public Service Commission Reg. 103-622.2 which provides that a maximum one and one half percent (1.5%) may be added to any unpaid balance brought forward from the previous billing date to cover the cost of collection and carrying accounts in arrears. Billings for 900 and 900-type charges or non-regulated items are excluded from the balance on which a late charge may be imposed.

2.5.6 Return Check Charge

The Company reserves the right to assess a return-check charge not to exceed that allowed by applicable state law as contained in S.C. Code Ann. 34-11-70, whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds. A Maximum Return Check Charge is \$25.00, or \$30.00 if the check or draft is in excess of \$100.00.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Billing and Payment for Service, (Cont'd.)

2.5.7 Customer Complaints and/or Billing Disputes

Customers have the right to refer billing disputes and any other complaints to Company at 14001 63rd Way, Clearwater, Florida 33760, or via telephone by dialing 1-877-819-3025. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the South Carolina Office of Regulatory Staff ("ORS") in accordance with the ORS's rules of procedure. The contact information for the ORS is as follows:

Office of Regulatory Staff
Consumer Services Department
Post Office Box 11263
Columbia, SC 29211
Phone: (803) 737-5230
Fax: (803) 737-4750
1-800-922-1531 (Toll free within SC)

2.5.8 Taxes and Fees

2.5.8.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff. To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.5.8.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF) and compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions. Unless otherwise specified, the Customer or Subscriber will be given seven (7) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- 2.6.1** For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- 2.6.2** For the use of telephone service for any other property or purpose other than that described in the application.
- 2.6.3** For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- 2.6.4** For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission.
- 2.6.5** For non-payment of bills for telephone service.
- 2.6.6** Without notice in the event of Customer, Authorized User or Subscriber use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.6.7** Without notice in the event of tampering with the equipment furnished and owned by the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Refusal or Discontinuance by Company, (Cont'd.)

- 2.6.8** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.6.9** For failure of the Customer or Subscriber to make proper application for service.
- 2.6.10** For Customer's or Subscriber's breach of the contract for service between the Company and the Customer, including posting or access requirements as specified to comply with state and federal regulations.
- 2.6.11** When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Interruption of Service

Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.4 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer. Credit allowances for interruptions of service are limited the initial minimum period charge incurred to re-establish the interrupted call.

2.8 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.9 Other Rules

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities of NXX exchanges, or by blocking calls using certain Personal Account Codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Responsibilities of the Subscriber

- 2.10.1** The Subscriber is responsible for placing any necessary orders, for complying with tariff regulations, and for ensuring that Authorized Users comply with tariff regulations. The Subscriber is also responsible for the payment of charges for calls originated at the Subscriber's premises that are not collect, third party, calling card, or credit card calls.
- 2.10.2** The Subscriber is responsible for charges incurred for special construction and/or special facilities that the Subscriber requests and which are ordered by Nationwide Pro Tel on the Subscriber's behalf.
- 2.10.3** If required for the provision of Nationwide Pro Tel's Services, the Subscriber must provide any equipment space, supporting structure, conduit, and electrical power without charge to Nationwide Pro Tel.
- 2.10.4** The Subscriber is responsible for arranging ingress to its premises at times mutually agreeable to it and Nationwide Pro Tel when required for Nationwide Pro Tel personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of Nationwide Pro Tel's Services.
- 2.10.5** The Subscriber shall ensure that its terminal equipment and/or system is properly interfaced with Nationwide Pro Tel's facilities or services, that the signals emitted into Nationwide Pro Tel's network configuration are of the proper mode, bandwidth, power, and signal level for the intended use of the Subscriber and in compliance with the criteria set forth in Part 68 of the Code of Federal Regulations, and that the signals do not damage equipment, injure personnel, or degrade service to other Subscribers.
- 2.10.6** If the Subscriber fails to maintain the equipment and/or the system properly, with resulting imminent harm to Nationwide Pro Tel's equipment, personnel, or the quality of Service to other Subscribers or Customers, Nationwide Pro Tel may, upon written notice, require the use of protective equipment at the Subscriber's expense. If this fails to produce satisfactory quality and safety, Nationwide Pro Tel may, upon written notification, terminate the Subscriber's service.
- 2.10.7** The Subscriber must pay Nationwide Pro Tel for replacement or repair of damage to the equipment or facilities of Nationwide Pro Tel caused by negligence or willful act of the Subscriber, its Authorized Users, or others, or by improper use of equipment provided by the Subscriber, Authorized Users, or others.
- 2.10.8** The Subscriber must pay for the loss through theft or fire of any of Nationwide Pro Tel's equipment installed at Subscriber's premises.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Responsibilities of the Customer

- 2.11.1** The Customer is responsible for compliance with the applicable regulations set forth in this tariff as well as all rules and regulations of the state utility commission and the FCC.
- 2.11.2** The Customer is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.
- 2.11.3** The Customer is responsible for providing Nationwide Pro Tel with a valid method of billing for each call. Nationwide Pro Tel reserves the right to validate the credit worthiness of users through available credit card, calling card, called number, third party telephone number, and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or Nationwide Pro Tel may refuse to place the call.

2.13 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a Customer's creditworthiness is unacceptable to the Company, Nationwide Pro Tel may refuse to provide service, require a deposit or advance payment, or otherwise restrict or interrupt service to a Customer.

2.14 Marketing

As a telephone utility under the regulation of the Public Service Commission of South Carolina, Nationwide Pro Tel does hereby assert and affirm that as a reseller of intrastate telecommunications service, Nationwide Pro Tel will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, Nationwide Pro Tel will be responsible for the marketing practices of [its] contracted telemarketers for compliance with this provision. Nationwide Pro Tel understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of [its] certification to complete intrastate telecommunications traffic within the State of South Carolina.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

3.1 General

Nationwide Professional Teleservices, LLC provides long distance service to Customers for communications originating and terminating within the State of South Carolina.

3.2 Timing of Calls

The Company does not offer time sensitive calls.

3.3 Holidays

The Company does not offer rate discounts for calls placed on state or federal holidays.

3.4 Rate Periods

The Company does not rate calls based on time-of-day.

3.5 Calculation of Distance

The Company does not rate calls based on distance.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.6 Unlimited LD Service Plan

Unlimited LD Service Plan allows Customers to place an unlimited number of intrastate and interstate toll calls for a flat rate per month. Calls are placed via a toll free access number. The plan does not require that the Customer be presubscribed to the Company, nor does it require an authorization code. The plan only requires that the calling number be recognized as belonging to a Subscriber. The plan's Monthly Recurring charge is debited as a preauthorized bank draft provided by the Customer at the time of subscription to the service. Customers may use the service at no charge for 14 days. After that trial period, billing will begin. Also included in the service is unlimited dial-up internet access and unlimited enhanced voicemail (1 mailbox).^{*} Calls are placed over customer-provided telephone lines.

Maximum Rate per month:

\$79.95

^{*} - Voicemail is an enhanced service and is not regulated by the Commission.

Nationwide Professional Teleservices, LLC
14001 63rd Way
Clearwater, Florida 33760
Issued by: Sheri Lutich, President

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SECTION 4 - CURRENT RATES

4.1 Return Check Charge

Per Charge Rate for amount less than \$100:	\$25.00
Per Charge Rate for amount in excess of \$100:	\$30.00

4.2 Unlimited LD Service Plan

Rate per month:	\$39.95
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SECTION 5 - PROMOTIONS

5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with the Commission prior to offering them to Customers.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four (4) minutes duration over its network.

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SECTION 6 - CONTRACT SERVICES

6.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six (6) months after the initial offering to the first contract Customer for any given set of terms.

AUTHORIZED UTILITY REPRESENTATIVE INFORMATION

PURSUANT TO SOUTH CAROLINA PUBLIC SERVICE COMMISSION REGULATION

103-612.2.4(b) - Each utility shall file and maintain with the Commission the name, title, address, and telephone number of the persons who should be contacted in connection with General Management Duties, Customer Relations (Complaints), Engineering Operations, Test and Repairs, and Emergencies during non-office hours.

Nationwide Professional Teleservices, LLC

14001 63rd Way

Clearwater, Florida 33760

Phone: (800) 796-2502

Fax: (727) 536-8368

Toll-Free: (877) 819-3025

A. General Manager Representative, Phone Number, Fax Number & E-Mail Address:

Sheri Lutich, President

Nationwide Professional Teleservices, LLC

14001 63rd Way

Clearwater, Florida 33760

Phone: (800) 796-2502

Fax: (727) 536-8368

Toll-Free: (877) 819-3025

E-Mail: slutich@professionalteleservcies.com

B. Customer Relations (Complaints) Representative:

Brian Hild, Customer Service Manager

Toll-Free: (877) 819-3025

C. Engineering Operations Representative:

Sheri Lutich, President

Phone: (800) 796-2502

D. Test & Repair Representative:

Brian Hild, Customer Service Manager

Toll-Free: (877) 819-3025

E. Contact for Emergencies During Non-Office Hours:

Brian Hild, Customer Service Manager

Toll-Free: (877) 819-3025

F. Financial Representative:

Sheri Lutich, President

Toll-Free: (877) 819-3025

G. Customer Contact Telephone Number for Company (Toll-Free)"

Toll-Free: (877) 819-3025

If you have any questions, contact the Consumer Services Department at (803-896-5230) or Utilities Department at (803-896-5105)